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Japan Airport Terminal Co., Ltd.  
Tokyo International Air Terminal Corporation

## Haneda Airport Passenger Terminals Receive “5-Star Airport” Rating in SKYTRAX Global Airport Ranking for 4th Year Running



For the fourth consecutive year, in the Global Airport Ranking survey conducted by UK-based SKYTRAX<sup>(\*)</sup>, Haneda Airport passenger terminals<sup>(\*\*)</sup> have been awarded the “5-Star Airport” rating, representing the world’s highest standard in airport quality.

For the past year, in both its domestic and international services, Haneda Airport has worked to accommodate the diversifying needs of passengers and pursue even greater convenience for passengers. These efforts, which have included the expansion of shop outlets and facilities that cater better to foreign travelers, and the refurbishment of its airport lounges, have helped Haneda Airport to continue to secure high ratings in a range of categories, including staff service, ease of use of facilities, and terminal cleanliness.

Last year, more than 80 million passengers passed through Haneda Airport, and this number is expected to increase even further in the lead-up to the Tokyo 2020 Olympic and Paralympic Games. As the Tokyo Metropolitan Area’s gateway to the skies, all airport staff will continue to hold a constantly evolving attitude and strive to offer facilities and services from the customer’s perspective. We will continue to pursue the ideal state for Haneda Airport as we aim to be an airport that continues to be trusted by passengers from all over the world.

Notes.

\*1: An air transport research firm based in the United Kingdom, established in 1989. Rates the world’s airports and airlines on a wide range of categories.

\*2: Domestic Terminals 1 and 2 are owned, managed, and operated by Japan Airport Terminal Co., Ltd, while the International Terminal is owned, managed, and operated by Tokyo International Airport Corporation.

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● Global Airport Ranking 5-Star Airports

Airport / Country
Haneda Airport Passenger Terminals (Terminals 1 & 2 and International Terminal) / Japan
Hong Kong International Airport / China
Incheon International Airport / Republic of Korea
Changi International Airport / Singapore
Munich International Airport / Germany
Hamad International Airport / Qatar
Chubu Centrair International Airport / Japan *
Haikou Meilan International Airport / China *

\* Rating awarded in Regional Airport category

References

◇ **Rankings (excerpt from SKYTRAX website)**

● The World's Top 100 (10) Airports

Ranking	Airport / Country
1	Changi International Airport / Singapore
2	Haneda Airport Passenger Terminals (Terminals 1 & 2 and International Terminal / Japan)
3	Incheon International Airport / Republic of Korea

● The World's Best Domestic Airports 2017

Ranking	Airport / Country
1	Haneda Airport Domestic Terminals (Terminals 1 & 2) / Japan
2	Shanghai Hongqiao Airport / China
3	Tianjin Binhai International Airport / China

● The World's Cleanest Airports 2017

Ranking	Airport / Country
1	Haneda Airport Passenger Terminals (Terminals 1 & 2 and International Terminal / Japan)
2	Incheon International Airport / Republic of Korea
3	Chubu Centrair International Airport / Japan

SKYTRAX Website: <http://www.airlinequality.com/>



Official SKYTRAX 5-Star Airports | Global Airport Ranking

<http://www.airlinequality.com/news/haneda-airport-world-leader/>  
<http://www.airlinequality.com/ratings/tokyo-haneda-airport-quality-rating/>



World's Best Domestic Airport

[http://www.worldairportawards.com/Awards/worlds\\_best\\_domestic\\_airports.html](http://www.worldairportawards.com/Awards/worlds_best_domestic_airports.html)

The World's Cleanest Airports

[http://www.worldairportawards.com/Awards/worlds\\_cleanest\\_airports.html](http://www.worldairportawards.com/Awards/worlds_cleanest_airports.html)