

Notice on the Personal Information Protection Law

Japan Airport Terminal Co., Ltd.

The Company is committed to dealing with personal information appropriately and will take the measures necessary and proper for security control based on the philosophy of the Personal Information Protection Law (hereinafter referred to as the “Law”) which requires the careful handling of personal information based on the concept of respect for individual rights, in an environment in which the use of personal information is rising rapidly with progress in information communications.

The Company will establish a control system to safely control personal information and will consistently seek to improve the system.

1. Responsible Person

The Company will appoint an office who will be responsible for the protection of personal information, the proper handling of personal information and the safe control of personal information.

2. Acquisition of Personal Information

The Company will acquire personal information through lawful and reasonable means to the extent necessary for business.

3. Purposes of Use of Personal Information

The Company will use the personal information it acquires to the extent necessary for business as shown below, and will not use the personal information for purposes other than those stated. When changing the purposes of use, the Company will do so to the extent that is reasonably acknowledged as having reasonable relevancy with the purposes of use prior to the change. In this event the Company will notify customers of or publicly announce the purposes of use after change.

The purposes of the use of personal information handled by the Company are as follows:

- (i) The Company will use personal information to fulfill the obligations of the Company, exercise the rights of the Company or as otherwise required for the management and operation of the facilities and equipment of the passenger terminal buildings of Tokyo

International Airport (Haneda).

- (ii) The Company will use video cameras, which are installed in facilities and equipment, shops and parking space, etc. of passenger terminal buildings of the Tokyo International Airport (Haneda), only for purposes such as crime prevention, preparedness for accidents, and records.
- (iii) The Company will use personal information to provide or show the products and services, etc. handled by the Company.
- (iv) The Company will use personal information to answer inquiries, etc. from customers, and improve the business activities of the Company in consideration of customers' opinions, requests and complaints.
- (v) The Company will use personal information to send by mail or deliver goods (including pamphlets) ordered by customers to the customers' home or otherwise deal with them.
- (vi) The Company will use personal information for the purpose of market survey and the trend analysis of customers, etc.
- (vii) With respect to the personal information of our shareholders:
 - The Company will use personal information to exercise rights and fulfill obligations based on laws and ordinances.
 - The Company will use personal information for the Company to provide accommodations for the position of our shareholders.
 - The Company will use the personal information to facilitate relationships between our shareholders and the Company as between members of a corporation and the corporation itself.
 - The Company will use the personal information for management of shareholders including the preparation of shareholders' data according to standards based on various laws and ordinances.

4. Provision of Personal Data to a Third Party

The Company will not provide any third party with personal data without the approval of the customer involved, except in the following cases:

- (i) When permitted under laws and ordinances
- (ii) When the Company provides personal data to the extent necessary for the conduct of the business of the Company (in this event, the Company will exercise the necessary and proper supervision over the receiving party to control the safety of the entrusted personal data).
- (iii) When the Company uses personal data jointly with our Group companies (refer to "5. Joint use with Group companies" below).

5. Joint Use with Group Companies

The Company and our Group companies (refer to the following) may jointly use personal information on customers, in order to show the goods and services that they handle to customers and use them for sales promotion. Personal information to be jointly used will include the name, address, telephone number (including cellular phone and facsimile numbers), e-mail address, company name, organization name, name of department or division, position title, address of place of work, other information on contact addresses, sex, birth date, history of transactions, information included in questionnaires, and other information. The Company is responsible for the control of personal information on customers that will be jointly used. Our Group companies will also strictly control the personal information in the way same way as the Company will do.

[Group Companies]

- Tokyo Airport Restaurant Co., Ltd.
- Cosmo Enterprise Co., Ltd.
- Japan Airport Logitem Co., Ltd.
- Bigwing Co., Ltd.
- Japan Airport Techno Co., Ltd.
- International Trade Inc.
- Haneda Airport Enterprise Co., Ltd.
- Haneda Airport Security Co., Ltd.
- Haneda Passenger Service Co., Ltd.
- Sakura Clean Corporation
- Hamashin Co., Ltd.
- Hiro International Co., Ltd.
- CTT Inc.
- Kaikan Kaihatsu Co., Ltd.

6. Control of Personal Information

The Company will endeavor to keep personal information correct and updated to the extent necessary to achieve the purposes of use.

The Company will take steps to prevent the leakage, loss or damage of personal information and other measures necessary and appropriate for the control of personal information security.

The Company will exercise the necessary and appropriate supervision over employees to ensure that personal information is handled properly.

7. Contact Address for Inquiries

Please contact the following addresses should you have any question, inquiry, consultation, opinion or complaint about the handling of personal information by the Company.

[When contacting by telephone]

03-5757-8040

Person in charge of personal information protection measures

General Affairs Division

Japan Airport Terminal Co., Ltd.

[When contacting by mail]

Person in charge of personal information protection measures

General Affairs Division

Japan Airport Terminal Co., Ltd.

(Tokyo International Airport) 3-3-2, Haneda Kukou, Ota-ku Tokyo 144-0041

Please note that even if you visit our offices to make an inquiry, we will not be able to respond to the inquiry at our office.

End